

Diagnostics

Documented verification for your instrument and assay with QIAGEN Accreditation Support Service



Get back quickly to molecular diagnostics, knowing your instrument and assay is verified and audit-ready

You need to ensure that the instruments in your diagnostic lab are verified and fulfill the regulatory guidelines and requirements. Your staff has to stay on top of the differences between IVDD and IVDR requirements. You need proper verification documentation to ensure your instrument is always audit-ready and get back to delivering results to patients on time.

ISO 15189 accreditation commits your lab to a high-performance quality management system. The QIAGEN® Quality Policy is ISO 9001 and ISO 13485 certified. With our Accreditation Support Service, you can be confident your instruments and assays are properly verified according to the highest standards.

Your staff will gain knowledge of the accreditation process and its requirements. Our service specialists bring their vast experience and expertise acquired by supporting the performance of medical laboratories. A dedicated service specialist will tailor the service to your specific needs. Together, we will develop optimal methodologies for high productivity and reliable results.



Tools and services offered:

Accreditation Support Service:

Tools, documents and support files needed for ISO 15189 accreditation (including but not limited to training documents, method verification protocol, risk management and performance evaluation support document).

- Support for using our tools during the accreditation process to guarantee correct execution
- Computer processing support of transfers, manipulations and data management
- Comprehensive report of the results obtained during the use of our tools and services
- On-site support from a QIAGEN Service Specialist for routine implementation
- QIAGEN follow-up visit

Benefits of the Accreditation Support Service:



Quality Management System implemented according to ISO 15189

Up-to-date verification

method know-how



Optimized operation for quality and performance



Easy access to documentation for the subsequent verification set-up



Reduced audit preparation



Quick return to your daily

Ordering Information

Product	Contents	Cat. no.
Accreditation Support Service	On-site service to help customers verify their method on a supported QIAGEN instrument for obtaining ISO 15189 standard accreditation.	9245471



For more information about QIAGEN Service Solutions. Visit qiagen.com/knowledge-and-support/service-solutions.



Register on My QIAGEN at login.qiagen.com/login

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